

Instructions for i-ticket:

Booking Procedure:

- 1. i-ticket are booked through Paramilitary Forces(PMF) Portals only.**
- 2. i-ticket is ticket collected from the counter on deposition of receipt generated from Defence Portal. Travelling on receipt of generated from Defence portal is not allowed and treated as without ticket by Railways. Counter ticket is mandatory in case of i-ticket for travelling in train.**
- 3. Waitlist i-ticket need to be deposited in the respective counter for securing refund in Defence portal account.**

Cancellation Procedure:

- 1. If physical ticket has already been collected against an i-ticket receipt then one has to reach to any reservation counter of Indian Railways with original copy of ticket to cancel it.**
- 2. Before collection of physical ticket / counter Ticket, If Passenger need to cancel ticket, he/she has to approach his unit from where the ticket was booked for cancellation.**
- 3. Cancellation of i-ticket in case of trains cancelled: In case of train cancelled i-ticket need to be deposited to the reservation counter within 72 hrs from the scheduled departure of train.**